

Jaci's Safari Lodge & Jaci's Tree Lodge

Terms and Conditions of booking and Jaci's Children's policy

Terms and Conditions of booking for Tour Operators and Travel Agents – Jaci's Safari Lodge and Jaci's Tree Lodge

Reservations:

- All reservations are provisional until confirmation is received in writing – this will replace the requirement for a 50% deposit and bind you to the terms and conditions as set out below.
- All reservations are provisional until a 50% deposit has been paid.
- Upon receipt of the 50% deposit your booking will be confirmed.
- The full balance to be paid 2 weeks before arrival.
- We reserve the right to **cancel provisional** bookings at our discretion should the rooms be required.
- After your booking has been confirmed, any amendments will be done subject to availability. A fee will be charged for amendments at our discretion.

Cancellations fees applicable as follows:

- All cancellations must be in writing and will be accepted from date of receipt.
- 90 Days or longer prior to arrival date 10% of the booking fee is a cancellation fee
- 90 – 61 days prior to arrival date – 25% of the booking fee is a cancellation fee
- 60 - 15 days prior to arrival –50% of the booking fee is a cancellation fee
- 14 days and less prior to arrival – 100% of the booking fee is a cancellation fee

If rooms that have 100% cancellation fee on them are resold Jaci's Lodges will reimburse the Company/person penalized with 90% of the amount received.

Children's Policy:

Children of all ages are welcome at Jaci's and are especially catered for.

- We have a special rate for children 12 and under **sharing** with their parents.
- Children aged 12 and under sharing with their parents are not allowed in the boma for the evening meal.
- Children aged 5 – 12 years are allowed on the adult's game drive, and will then eat dinner in the dining room on their return.
- Children aged 4 years and under are specially accommodated on their own Jungle drive during the day, and are given dinner at 18:00 in the dining room.
- Child minders are provided as part of our service.

General:

Check in at **14:00** and check out at **11:00**

- Guests are welcome for Brunch/lunch on the day of arrival at an **extra charge of ZAR 95.00** per person.
- Brunch/lunch is included on the day of departure.
- Park entrance fees of ZAR 50.00 per adult and ZAR 20.00 per child/pensioner are NOT included.
- Please advise intended route to Jaci's as well as ETA.
- All gates into the reserve close at 20:00
- Children aged 12 and under **sharing** with their parents qualify for our special children's rate.

Air & Road transfers:

All rates quoted are valid for 10 days and will only be confirmed once a FULL payment has been received. Up until that time all transfer prices are subject to change without prior notification.

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